## **Disclaimer**

The information provided by **Indonesia-Arrival.com** is for general informational purposes only and is intended to assist users in completing the official **Indonesia Arrival Card**, which combines the electronic customs declaration (e-CD) and the health pass required for entry into Indonesia. While we strive to ensure the accuracy and completeness of the information presented on our website, we make no guarantees or warranties of any kind, express or implied, about the reliability, suitability, or availability of our content or services for any purpose.

#### 1. No Government Affiliation

Indonesia-Arrival.com is operated by **Ringdo B.V., trading as Indonesia Arrival**, and is an independent service provider. We are not affiliated with or endorsed by any government, immigration, health, or customs authority, including the Indonesian authorities. We act solely as an intermediary to guide and assist users through the Arrival Card process.

# 2. No Guarantee of Approval

We do not guarantee that your Arrival Card will be approved or accepted by the Indonesian authorities. The responsibility for providing accurate, complete, and truthful information lies solely with the user. Indonesia-Arrival.com cannot be held liable for any delays, rejections, fines, denied entry, or other consequences resulting from the submission of incomplete or incorrect information.

#### 3. User Responsibility

Users are responsible for ensuring they understand and comply with all relevant entry regulations and requirements when traveling to Indonesia. It is strongly recommended to consult official government websites or contact the relevant authorities for the most accurate and up-to-date information.

### 4. Limitation of Liability

To the fullest extent permitted by law, Indonesia-Arrival.com and Ringdo B.V. shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or related to the use of our website or services. This includes, but is not limited to, loss of data, revenue, or profits, or any claims made by third parties.

#### 5. External Links

Our website may contain links to external sites that are not operated by us. We have no control over the content and practices of these external sites and accept no responsibility for them or for any loss or damage that may arise from their use.

# 6. Changes to This Disclaimer

We reserve the right to update or modify this Disclaimer at any time without prior notice. Users are encouraged to review this page periodically to stay informed about any changes.

For further questions or concerns, please contact us at: info@indonesia-arrival.com